



# TAMC CREDO



*The Staff of the Tripler Army Medical Center is honored and privileged to care for those who serve – yesterday, today and tomorrow. Every member of our organization—military, civilian and contractor—serves as an integral part of a team that strives to be the absolute best at inspiring trust and providing quality patient care, respect, dignity and service excellence to each and every patient.*

*We, the TAMC Staff, will achieve success by:*

*Committing our every effort to work as a team in providing the highest quality, state-of-the-art medical care, dignity and respect with every patient encounter.*

*Committing to a Culture of Patient Safety through daily diligence and personal accountability.*

*Demonstrating dedication in the provision of service excellence to our patients.*

*Inspiring trust with our patients by instilling immediate confidence in our delivery of a positive patient experience with positive staff attitudes, respect and kindness, proven patient safety outcomes and cohesive teamwork.*

*Endeavoring to ensure the greatest positive experience for each patient through timely and responsive scheduling and referrals; proven clinical interventions that help achieve 100 percent compliance with national patient safety goals and Joint Commission standards that will ultimately increase patient health or reduce patient pain and suffering.*

*Allocating resources to ensure the highest attainable patient outcomes and satisfaction.*

*Possessing the authority and empowerment to undo any wrong to any patient or staff.*

**KEITH W. GALLAGHER, FACHE  
BRIGADIER GENERAL, USA  
COMMANDER, TRIPLER AMC**

**FRANCIS J. WIERCINSKI  
LIEUTENANT GENERAL, USA  
COMMANDER, US ARMY PACIFIC**